To, Date:

The Branch Manager, Place:

State Bank of India,

\_\_\_\_\_\_\_\_\_\_\_\_\_.

Sub: Complaint regarding money stuck in the cash deposit machine.

Respected Sir,

 I \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_(name), savings account holder of SBI \_\_\_\_\_\_\_(branch name) with A/C No: \_\_\_\_\_\_\_\_\_\_\_\_\_. Today on \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_(date) around 12 pm I tried to deposit a cash of 25,000 Rs in cash deposit machine located at \_\_\_\_\_\_\_\_\_\_\_\_\_(area), but due to hard ware error my money stuck in CDM and I couldn’t able to deposit the money and I haven’t received any receipt also.

Here I am requesting you to please refund my money because I need it for an emergency purpose.

Regards,

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_