To Place:

The Bank Manager, Date:

Bank Name,

Address of the bank.

Sub: Transaction failed but money deducted.

Dear Sir/Madam,

 I, **Ch Subrahmanyam**, savings bank account holder of your bank with a/c no **3123456789**. Yesterday i.e on **26/12/020** at **7:00 PM** when I tried to make a transaction for an amount of **2500 Rs** on **Amazon website** my money was deducted but the transaction is not yet completed.

When I contacted the **Amazon customer care** they replied that they didn’t receive any money for that particular transaction

Here is the reference of the transaction: **625117953758IKLKDGAZU0**

So here I am requesting you to please look into this matter and refund my money.

Thanking you.

Sincerely,

Subrahmanyam Ch.

Mobile: 9123XXX456